



Independent Communications Authority of South Africa

MINUTES OF A SPECIAL COUNCIL MEETING		
Date	26 April 2018	
Time:	09h30	
Venue:	Block B, Council Boardroom	
<b>Present</b>	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
	[REDACTED]	Member
<b>By Invitation</b>	[REDACTED]	CEO
	[REDACTED]	CFO
	[REDACTED]	Acting SM: Office of the Chairperson
	[REDACTED]	Executive: HR
	[REDACTED]	Secretariat Officer
	[REDACTED]	
<b>Partial Attendees</b>	[REDACTED]	Manager: Wholesale Services: PRA
	[REDACTED]	Manager Customer Complaints: CCA
	[REDACTED]	Snr Manager: Com&IR
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
<b>Apologies</b>	[REDACTED]	Member
	[REDACTED]	

*Wm*



	<b>Action Item</b>	<b>Person Responsible</b>
1.	<p><b>Opening and apologies</b></p> <p>The Chairperson opened the meeting at 09h35 and welcomed all present.</p> <p>The following apologies were noted: -</p> <p>Clir [REDACTED] was attending a stakeholder session on Call Termination and Cost modelling process with Cell C.</p>	<b>Chairperson</b>
2.	<p><b>Ratification of the agenda</b></p> <p>Council resolved to discuss the following matters: -</p> <ul style="list-style-type: none"> <li>• Transnet and MTN –CCC Number Portability</li> <li>• Announcement of the final End-User and Subscriber Service Charter Regulations</li> <li>• Allocation of Council Committees</li> <li>• Quarter 4 Report</li> </ul> <p><b>It was resolved that the agenda be approved as indicated above.</b></p>	<b>Council</b>
3.	<p><b>Declaration of interest</b></p> <p>No conflict of interest was noted at the meeting.</p>	<b>All</b>
4.	<p><b>Adoption of previous minutes</b></p> <p><i>The item will be tabled in the next meeting.</i></p>	<b>Council</b>
5.	<p><b>Matters arising from previous minutes</b></p> <p><i>The item will be tabled in the next meeting.</i></p>	<b>Secretariat/CEO</b>

	<b>Action Item</b>	<b>Person Responsible</b>
6.	<p><b>Transnet and MTN –CCC matter</b></p> <p>Cllr ██████████ presented the item</p> <p><b>The following inputs were noted: -</b></p> <ul style="list-style-type: none"> <li>• Council was previously briefed on the number portability dispute between Transnet and MTN.</li> <li>• MTN was providing mobile services to Transnet. Transnet went out on an open tender that was awarded to Vodacom.</li> <li>• Based on the above, Vodacom initiated a porting process which was rejected by MTN.</li> <li>• The matter was referred to the CCC which ruled that MTN must port the (twelve thousand) sim cards to Vodacom and MTN will be given 7 days to do the porting.</li> </ul> <p><b>It was resolved that the decision by CCC to order MTN to port the twelve thousand sim cards to Vodacom within 7 days be approved.</b></p>	Cllr ██████████
7.	<p><b>Announcement of the final regulations on End-User and Subscriber Service Charter</b></p> <p>Cllr ██████████ presented the item</p> <p><b>The three options were presented: -</b></p> <ul style="list-style-type: none"> <li>• Option 1 – expiry of data bundles</li> <li>• Option 2 – committee's proposal in respect of rollover of unused data</li> <li>• Option 3 – council's proposal in respect of the alignment of rollover period with numbering recycling period i.e. 3 months.</li> </ul>	Council



	<b>Action Item</b>	<b>Person Responsible</b>
	<p><b>The following inputs were noted:</b></p> <ul style="list-style-type: none"> <li>• Option 2 will address the challenges of the regulation that proposes that data should expire after 3 years.</li> <li>• A rechargeable activity will re-activate the expiring data.</li> <li>• Under option 3, the regulation does not prescribe how operators should rollover data, to give operators a chance for innovation.</li> <li>• The implementation date will be one month after the publication date.</li> </ul> <p><b>The Media statement scheduled for 10h30 will present the following:</b></p> <ul style="list-style-type: none"> <li>• Usage of notification</li> <li>• Expiry rules</li> <li>• Out of bundle billing</li> <li>• Transfer of data</li> <li>• Consumer education</li> </ul> <p><b>It was resolved that the announcement on the final regulations (End-User and Subscriber Service Charter) be approved.</b></p> <p><i>Manager Customer Complaints: CCA, Snr Manager: Com&amp;IR and Manager: Wholesale Services: PRA joined the meeting @10h10 – 11h00.</i></p>	
8.	<p><b>Quarter 4 Report</b></p> <p>The purpose of the submission was to present quarter 4 performance of the organisation to Council in order to determine progress being made towards delivery of out outputs planned in the APP, and targets being pursued and recommend any corrective measures where there are challenges.</p> <p><b>The following inputs were noted: -</b></p> <ul style="list-style-type: none"> <li>• ARC approved the Q4 report without any changes.</li> <li>• A report will be submitted to Council with feedback from</li> </ul>	CEO



	Action Item	Person Responsible
	AREDC. It was resolved that the Quarter 4 report be approved.	
9.	<b>Allocation of Council committees</b>  The following changes was made to the Elections committee: - <ul style="list-style-type: none"><li>• Cllr [REDACTED] will remain the Chairperson.</li><li>• Cllr [REDACTED] will be the Deputy- Chairperson.</li><li>• Cllr [REDACTED] has recused himself as the Deputy Chairperson of the committee.</li></ul>	<b>Council</b>
10.	<b>General</b>	
11.	<b>Closure</b>  The Chairperson thanked all present at the meeting and closed the meeting at 13h30.	<b>Secretariat</b>
12.	<b>Date of next meeting:</b>	

Signed:   
(Chairperson)

Date: 02/08/2018